# **SQL Server Performance Assessment and Optimization Techniques**

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## **Emphasis of Presentation**

- Interpretation and usage of informative performance counters
- > Expand upon PerfMon explanations
- > ALL graphs of actual customer data
- Insights acquired from analysis of many customer data sets
- > Possible courses of action
- > SQL Profiler usage considerations



### **Overview**

### > SQL Server

- Measures many activities, but only certain ones can be traced to a specific database
- None can be traced back to a specific query
- Sometimes need additional tools such as SQL Profiler (SQL Server trace) to complete analyses

### > Must monitor other performance objects

Presentation refers to SQL Server objects unless otherwise noted



### **Overview**

> Many PerfMon explanations useless

### > Example explanations

- SQL Compilations/sec is "Number of SQL compilations"
- Table Lock Escalations/sec is "The number of times locks on a table were escalated"
- Bulk Copy Rows/sec is "Number of rows bulk copied per second"



# **PerfMon Counter Hierarchy**

- > Three-level hierarchy
- > Objects at top level
- > Counters
  - Comprise bottom level
  - Always pertain to a particular object
- Instance level added between object and counter levels when necessary



### **Object Hierarchy Examples**

- > Processor object → Processor 0 instance → % Processor Time counter
- > Memory object → Page writes/sec counter



### **SQL Server Objects**

- > One set per SQL Server instance
- > Each set divided into 17 categories
- > 4 memory-related
- > 2 lock-related



## **SQL Server Objects**

### > 7 measure database backup, replication, and user settable categories

- Applicable to database backup and replication performance, as well as specifically defined and maintained user counters
- Rest involve database transactions, log handling, and database access activities



# **SQL Server Object List**

SQL Server Objects	Category
SQL Server: Access Methods	Database access
SQL Server: Backup Device	Database backup
SQL Server: Buffer Manager	Memory management
SQL Server: Buffer Partition	Memory management
SQL Server: Cache Manager	Memory management
SQL Server: Databases	Transactions & log handling
SQL Server: General Statistics	User connections
SQL Server: Latches	Locking
SQL Server: Locks	Locking
SQL Server: Memory Manager	Memory management



# **SQL Server Object List**

SQL Server Objects	Category
SQL Server: Replication Agents	Database replication
SQL Server: Replication Dist.	Database replication
SQL Server: Replication Logreader	Database replication
SQL Server: Replication Merge	Database replication
SQL Server: Replication Snapshot	Database replication
SQL Server: SQL Statistics	SQL command activities
SQL Server: User Settable	User defined



### Buffer Manager and Buffer Partition Objects

- > 21 counters
- > 5 involve Address Windowing Extensions (AWE)
- > AWE covered indirectly



### **Buffer Cache Hit Ratio**

- Frequency with which database read requests are satisfied from database cache memory instead of disk
- > Higher values result in lower disk usage
- > Recommended value at least 90%
- Raw performance data can sometimes exceed 100%



### **Detecting Insufficient SQL Memory**

- Compare Memory Manager object's Target Server Memory (KB) with Total Server Memory (KB) counters
- If Total less than Target, possibly insufficient memory
- If comparison too small or Buffer Cache Hit Ratio is too low, allocate more memory to SQL Server, if possible



### **SQL Server Only App and Single Instance**

- If SQL Server only application on system and there is only one instance, decisions may be simpler
  - Reconfigure to use all of memory automatically, if not already doing so and not using AWE
  - Add more memory



### AWE and SQL Server Using All Memory Automatically

- Setting SQL Server to use all memory has often caused problems when AWE used on Windows 2000
- > Can cause system to
  - Exhaust Windows memory
  - Page heavily
- > AWE-related tables hard to identify



### AWE and SQL Server Using All Memory Automatically

- Scalability experts have stated that AWE-related tables consume more Windows memory as more AWE memory locations accessed (at least on Windows 2000)
- > Experience has shown this to be true



### **AWE User Experiences #1**

### > 30 GB allocated to SQL Server on 32 GB system

- System paged heavily after user activity increased
- Little or no available memory for Windows
- Could not attribute Windows memory usage to a process

### Reduced allocation to 28 GB

- Paging ceased
- Both system and SQL Server ran fine
- Buffer cache hit ratio hardly affected



## **AWE User Experiences #2**

#### > All but 65 MB allocated to SQL Server on 8 GB system

 System ran fine for several weeks, but available memory decreased very slowly

#### > Full text index creation executed

- System cache increased
- Index creation programs required own non-SQL memory

#### > System began to page heavily

- Little or no available memory for Windows
- System basically stopped functioning when available memory dropped below 4 MB
- SQL memory allocation reduced to insure 678 MB available problems ceased permanently



### **Available & Cache Memory**





# **SQL One of Many Apps**

- Decisions much more complex if SQL Server NOT only major application on computer or multiple instances exist
- > Classic system versus database conflict
  - Allocating too much memory to SQL Server can harm other applications, SQL Server instances, or Windows, unless sufficient memory can be added
- Need to match instance memory with business requirements



## **Increasing SQL Memory**

- > Make very gradual changes
- Monitor system Memory object counters before and after any changes
  - Page writes/sec
  - Available Bytes
    - Insure Windows 4 MB available memory limit **impossible to reach**, regardless of application activities



### **Free Pages Counter**

- Number of memory buffers available to receive database pages read from disk
- Indicator of insufficient SQL Server memory
- Values consistently close to zero indicate SQL Server memory shortage
- > Closely associated with Free list stalls/sec



### **FreeList Stalls Counter**

- Frequency with which requests for available database pages are suspended because no buffers are available
- Free list stall rates of 3 or 4 per second indicate too little SQL memory available



# **FreeList Stalls Graph**





## **Stolen Pages Counter**

- > Pages "stolen" when Windows requires memory for another application
- > Useful indicator of overall system memory shortage
- Short periods may be normal
- Example: system backup begins after large database batch run completes



### **Database I/O Counters**

- > Page Reads/sec and Page Writes/sec counters
- > Measures physical I/Os, not logical I/Os

### > May indicate

- Insufficient database memory
- Applications improperly accessing database
- Improper database table implementation



# **I/O Activity Graph**





## Page Lookups/sec Counter

- Measures number of times database attempted to find a page in buffer pool
- > Logical read
- > Useful for corroborating and further quantifying buffer cache hit ratio
- Compare Page Reads/sec with Page lookups/sec



### **Buffer Cache Hit Ratio - Revisited**

- Can perform computation when more precision necessary, e.g., 30 of 32 GB allocated to SQL
- > 1 (Page reads/sec / Page lookups/sec)



# Page Lookups Graph





# **Memory Manager Object**

### Counters can be used to develop SQL Server memory composition graph

- Connection Memory (KB)
- Granted Workspace Memory (KB)
- Lock Memory (KB)
- Optimizer Memory (KB)
- SQL Cache Memory (KB)
- > Monitor lock blocks



# **Access Methods Object**

### > Most helpful counters

- Forwarded Records/sec
- Full Scans/sec
- Index Searches/sec
- Range Scans/sec
- Table Lock Escalations/sec



### **Forwarded Records**

- > Only occur in tables without clustered indices, i.e., heaps
- Occur when row/record moved from one database page to another because changed record cannot fit back in original page
  - Image data, i.e., bitmap data
  - Variable-length string data
- Most frequently occur in Tempdb



### **Forwarded Records**

- Creates de facto physical linear search, which can cause long record access times and high page read rates
- > Adding clustered index is simplest way to eliminate problem
  - Use as few data columns as possible
- Otherwise, create records that are large enough to accommodate changes



# **Detecting Forwarded Records**

- > Two ways to determine total count of forwarded records in a table
- Enable trace flag 2509 and execute DBCC CHECKTABLE command as shown below
  - DBCC TRACEON (2509)
  - GO
  - DBCC CHECKTABLE ()

#### OR

- Execute DBCC SHOWCONTIG using TABLERESULTS option as shown below
  - DBCC SHOWCONTIG () WITH TABLERESULTS



### **Forwarded Records/sec**

- Measures # of records fetched via forwarded record pointers
- Since forward record "chains" are prevented by SQL Server, counter refers to actual record count, not number of pointer "chases"


#### **Forwarded Records Graph**





### **Full Scans**

- > Unrestricted linear searches through table or index
- > Example SQL statement
  - SELECT \* FROM TABLETHATISAHEAP
- SQL Query Estimated Execution Plan can identify them ahead of time
- SQL Query Actual Execution Plan and SQL Profiler (trace) can identify them when they occur
- > Trace records contain logical reads and writes



### **Access Method Graph**





#### I/O Activity vs. Access Methods

- > Direct graphical comparison of these entities is very helpful
- Shows whether physical and logical linear searches, i.e., forwarded records and full scans, result in physical I/Os or are completely satisfied from memory
- Many linear searches can be against very short tables that are always in memory
- Comparison distinguishes relatively harmless ones from those that impact the I/O subsystem



# SQL Server I/O, Forwarded Record, & Full Scan Graph





### Locks Object

- > One of the most important objects
- > Number of Deadlocks/sec critical
- SQL Profiler can provide information about how deadlock was created
- > Lock Timeouts/sec also critical
  - # of lock requests that exceed maximum specified wait time
  - Monitors each type of lock



### Lock Types/Instances

Item	Description
Database	Entire database
Extent	Contiguous group of 8 data pages or index pages
Кеу	Row lock within index
Page	8-kilobyte (KB) data page or index page
RID	Row ID. Used to lock single row within table
Table	Entire table, including all data & indices



### **Lock Timeouts Graph**





### **Other Lock Counters**

#### > Average Wait Time (ms)

- · Measures average time each lock request was forced to wait
- Useful to sum these to prevent averages from disguising problems
  - Calculate percentage of interval spent waiting
- > Lock Waits/sec
  - · Records how often lock requests waited
- > Trace duration filter does not apply to lock timeouts



#### **Total Lock Wait Times**





### **Lock Escalations**

- Row, key, or page locks automatically escalated to coarser table locks as appropriate
  - Single table lock acquired
  - Many lower level locks released
- > Recorded in Table Lock Escalations/sec
- Lock Owner Blocks Allocated and Lock Blocks Allocated can be used to validate that applications hold too many locks for too long



### **Table Lock Escalations**





### Lock Block & Lock Block Owners Graph





### **Latches**

#### > Latches

- Lightweight, short-term synchronization objects
- Protect action that need not need be locked for life of transaction



# **Latch Object Counters**

#### > Counters

- Average Latch Wait Time (ms)
- Latch Waits/sec
- Total Latch Wait Time (ms)



#### Avg. Latch Wait Time (ms) Counter

#### > Large values, e.g., greater than one second

- Indicate large number of physical I/Os or long I/O times
- Check following counters
  - Page Reads/sec and Page Writes/sec
  - System PhysicalDisk object, especially Avg. Disk Sec/Transfer
- Often coincide with low buffer cache hit ratios



#### % Disk Times & Queue Lengths

- > % Disk Times useless because they are simply restatements of queue lengths using percent format
- > Perfmon constrains these to 100%
- Queue lengths can no longer be interpreted as most Windows performance books suggest, i.e., disk is in trouble when queue length > 2
- Queue lengths of 14 or more are common, even on wellperforming I/O subsystems



### **Physical I/O Measurements**

- > Only I/O time is measured directly
- > Disk driver provides I/O times to Windows
- > Due to driver's location in I/O path
  - I/O time = service time + queue time
- > May not be possible to improve large service times due to physical or financial constraints



#### Large SQL Server I/Os

- Beginning with Service Pack 3, SQL Server can generate very large I/Os, e.g., larger than 65,535 bytes
- > 131,070 byte and larger I/Os have been observed (see Example #3)
- > HBAs can be saturated fairly quickly under these conditions
- I/O service times can cause I/O times to be high even if queuing does not occur



### **I/O Time Calculations**

- Important to know whether queuing is causing large I/O times
- > Use Little's Law to compute missing statistics



### Little's Law

#### > N = X \* R

- N => average # customers at a service center
- X => program completion rate
- R => average elapsed time



#### Using Little's Law to Compute Missing I/O-Related Times

- > All calculations use PhysicalDisk counters
- > Disk Utilization = 100 % Idle Time
- Disk service time = Disk Utilization / Disk Transfers/sec
- Disk queue time = Avg. Disk sec/Transfer Disk service time



### **RAID Example Calculations #1**

- > Disk Utilization = 36.57%
- Disk Transfers/sec = 0.65
- > Avg. Disk sec/Transfer = 2.0095
- Disk service time = .3657 / 0.65 = 0.563 seconds or 563 milliseconds
- Disk queue time = 2.0095 0.563 = 1.447 seconds or 1,447 milliseconds
- > Bytes/Transfer = 1,307



### **RAID Example Calculations #2**

- Disk Utilization = 77.67%
- > Disk Transfers/sec = 30.89
- > Avg. Disk sec/Transfer = 2.4424
- Disk service time = .7767 / 30.89 = 0.025 seconds or 25 milliseconds
- Disk queue time = 2.4424 0.025 = 2.4174 seconds or 2,4174 milliseconds
- > Bytes/Transfer = 22,437



#### **RAID Example 1 vs. 2**

- I/O times are not that far apart despite being outrageously high
- > Queuing being encountered for both disks
- Low I/O rate of Disk #1 appears to contribute to high service times
  - 1,307 bytes should not require 563 ms



### **RAID Example 1 vs. 2**

#### > Disk #2 is doing much more work

- Utilization is double
- I/O size is 17 times larger
- Service time is much more reasonable @ 25 ms
- Problems began when faster processor complex attached
- > Solution was to reconfigure EMC drives



### **RAID Example Calculations #3**

- Disk Utilization = 99.59%
- Disk Transfers/sec = 58.2
- > Avg. Disk sec/Transfer = 0.7678
- Disk service time = 0.9959 / 58.2 = 0.0171 seconds or 17.1 milliseconds
- Disk queue time = 0.7678 0.0171 = 0.7507 seconds or 750.7 milliseconds
- > Bytes/Transfer = 168,536



#### **RAID Example #3 Discussion**

- > 100% utilization is suspicious, but RAID may be functioning well enough
  - In this case, it obviously is not
- > 17 ms service times are good considering average I/O size
- > Queuing is the problem
- > Drives comprising disk were clearly saturated



#### **RAID Example #3 Discussion**

- Another disk processed 143.7 I/Os per second @ 7.8 ms per I/O
- > Queue time was 2.1 ms
- > Service time was 5.7 ms
- > 28,786 Bytes/Transfer
- > When all disks were combined, HBA was at the limit
- Solution was to add drives and HBAs



# **SQL Statement Handling**

#### > Batch

- Group of SQL statements
- Possibly hundreds or thousands of lines
- Must be parsed and compiled into an optimized execution plan

#### Compilation and parsing can be

- Quite resource intensive
- Time-consuming



# **SQL Statistics Object**

#### > Most important counters

- Batch Requests/sec
- SQL Compilations/sec
- SQL Re-Compilations/sec
- Use with Cache Manager object Cache Hit Ratio counter



#### **Batch Requests/sec**

- > Number of select, insert, and delete statements
- Each of these statements triggers a batch event, which causes counter to be incremented
- Note: This includes each of these statement types that are executed within a stored procedure



### **SQL Server Connection Affinity**

- > Documented in Q299641
- > Batch Requests/sec can be compared with System Context Switches/sec counter to highlight need for SQL Server Connection Affinity
- Network packet comparison with System Context Switches/sec counter also useful
- Processor % DPC Time counter can also be useful in this endeavor



### **Connection Affinity Example**

- Batch requests/sec correspond almost exactly with System Context Switches/sec
- Network packet traffic also almost perfectly matches System Context Switches/sec
- Processor DPC activities correspond closely as well



#### **Batch Requests vs. Context Switching Graph**





#### Network Card Packet Traffic & Context Switches Graph




#### **Processor Overview Graph**





# **Stored Procedure Compilation**

- > Allows batch to be parsed and compiled only once (hopefully)
- > Execution plan cached & re-used unless
  - Removed from cache
  - Execution plan invalidated because of database changes
- If stored procedure requested after removal or invalidation, it is recompiled



# **Cache Manager Object**

#### > Monitors various execution-related entities and their re-use

- Prepared SQL plans
- Procedure plans
- Trigger plans
- Normalized trees
- > Used in SQL statement, stored procedure and trigger compilation, optimization, and execution



# **Cache Hit Ratio**

- > Most important
- > Should be 90% or higher

#### > Lower values

- Indicate too many ad-hoc queries
- Often associated with higher values of
  - SQL Compilations/sec (SQL Statistics object)
  - SQL Re-Compilations/sec



# **Guidelines**

- SQL Compilations/sec should be less than 40% of Batch Requests/sec
- > High compilation rates frequently
  - Correspond with lower Cache Manager cache hit ratios
  - Indicate lack of stored procedure usage
  - Indicate possible memory shortage



## **General Statistics Object**

- > Useful in capacity planning situations
- > Logins/sec
- > Logouts/sec
- > User Connections
- > Useful in calculating work per user or connection



#### **Databases Object**

- > Each database is a performance counter instance
- > Log and transaction counters most important



#### Log

- > Database journal
- > Used for recovery
- > Changes written here before database
- Can dramatically hinder database performance if placed on busy disk
- Should be on own disk volume
  - Minimizes disk head movement



# Log Flush Wait Time Counter

- Measures total time database commits waited for log flushes
- > Obviously, should be small



# **Average Log Write Waiting Times Graph**





# **Potentially Confusing Log Counters**

- Log Flushes/sec measures number of log buffers flushed to disk
- Log Flush Waits/sec measures number of flushes that had to wait
  - Seems like an ideal number
- > Waits should be subset of total?
  - Unfortunately, only in some cases



## **Recovery Models**

#### > Full Recovery

- Every database change logged
- Recover to last complete transaction

#### > Bulk-logged

- Bulk operations minimally logged
- Recover to end of transaction log backup
- > Simple
  - Recover to last database backup
- Waits a subset of Total only for Simple model, which is used least in production



#### **Other Database Counters**

- > Transactions/sec counter indicates which databases updated most frequently
- Particularly important because all Tempdb transactions are monitored



# Tempdb

- Contains all temporary disk tables and workspaces
- > Overuse can significantly hinder scalability
- > Can become major bottleneck
- Use creatively designed queries to reduce Tempdb activity



### **Table Variables**

- > More efficient than pure tables
- Unfortunately, still use Tempdb as other temporary tables do
- > Obviously, spreading Tempdb across several physical disks helps performance
- Not so obviously, increasing number of physical Tempdb files can reduce file access bottleneck, especially if Tempdb hit very hard



### **Database Transaction Volumes Graph**





### **Other Database Counters**

#### > Bulk Copy Throughput/sec

- Useful for monitoring efficiency and frequency of flat file loads into database tables
- Bulk copies/inserts can easily cause table escalation and locking
- > Extremely efficient method for mass data loads
- > Should be infrequent during online day



### **Statistics**

- Computed for tables and indices
- > Enables query optimization
- Can be expensive to create or update depending upon sample size and frequency
- May want to update these manually during off-peak times instead of using automatic defaults
- DBCC Logical Scan Bytes/sec useful for detecting when statistics recalculated



### **Statistics**

- > Set on by default in Tempdb
- > Application Sentinel SQL Optimizer detects this
- Various options can be used to control impact of statistics update or recreation
  - FULLSCAN
  - SAMPLE <n> PERCENT or ROWS
  - RESAMPLE
  - ALL or COLUMNS or INDEX



### **Database Size Counters**

- Log File(s) Size (KB)
- > Data File(s) Size (KB)
- Log File(s) Used Size (KB)
- > Percent Log Used
- > Log Growths
- > Log Truncations
- Log Shrinks



# **Database Size Counters**

#### > Useful for determining

- Volatility of log files
- Frequency of database and log expansion
- Overall sizes of databases and their logs
- Minimize frequency of database and log expansions



# **SQL Profiler**

- Bad reputation as a resource hog and performance killer need not be deserved
- > Excessive resource consumption caused by
  - Requesting entities that are changed constantly, e.g., locks and scans
  - Not using duration filter
  - Requesting too many entities
- > Updating GUI on monitored machine



#### **Events**

- > Entities that are monitored
- Careful use of templates can greatly reduce resource consumption
- > Unfortunately, duration filter does not control Lock:Timeout event logging
  - Most records returned will be zero duration
- Lock:Deadlock and Lock:Deadlock Timeout still valuable events



# **Starting Events**

- Following events usually unnecessary because start time can be calculated from ending records using duration
  - Stored Procedures event class
    - SP:Starting, SP:StmtStarting, RPC:Starting
  - T-SQL event class
    - SQL:BatchStarting, SQL:StmtStarting



#### **Other Events**

#### > Performance events

- Potentially very useful
- Execution Plan, Show Plan All, Show Plan Statistics, and Show Plan Text difficult to decipher

#### > Errors and Warnings events

- Extremely useful for highlighting inefficient sorts, missing statistics, inefficient joins
- Low overhead



# Warnings Summary

Database ID	Object ID	Event Name	Event SubClass Name	Integer Data	Count
1		Sort Warnings	Single pass		354
6		Sort Warnings	Single pass		9,006
6		Sort Warnings	Multiple pass		1,323
6	3	Hash Warning	Hash recursion	0	540
6	3	Hash Warning	Hash recursion	1	6
6	5	Hash Warning	Hash recursion	0	219
6	7	Hash Warning	Hash recursion	0	1,062
6	11	Hash Warning	Hash recursion	0	27,477
8		Sort Warnings	Single pass		153



#### sp\_trace Instead of Profiler

- Most efficient to use sp\_trace commands to capture trace information because no GUI involved
- > Better than using remote Profiler because session does not restart after network interruption



#### sp\_trace Commands

- > sp\_trace\_create defines a trace, but does not start it
- > sp\_trace\_setevent "adds or removes an event or event column to a trace"
- > sp\_trace\_setfilter "applies a filter to a trace"
- > sp\_trace\_setstatus "modifies the current state of the specified trace," e.g., starts or stops trace



#### sp\_trace

Can be used to "sample" trace data instead of continuously capturing data

- Collect for a few minutes and then stop
- Restart collection at some future point
- Useful on high-volume systems where any tracing could be noticed
- > Job can be set up to implement this



#### **Using SQL Server to Analyze Traces**

- Traces can be imported easily into a SQL Server database using
  - T-SQL commands
  - SQL Profiler

#### > Stored Procedures can be used to

- Summarize data
- Replace numeric IDs with meaningful text
- Locate offending queries
- Join trace data with other performance data



- Many performance counters available with SQL Server
- Several have useful descriptions associated with them, but many do not
- Most objects and counters pertain to SQL Server as an entity without regard to a specific user, query, or database



- > When complex applications access multiple databases under one SQL Server instance, PerfMon counters alone do not provide enough information
- Extremely important to combine SQL Server performance information with system performance information, especially processor, memory, and I/O



SQL Query and SQL Profiler both provide extremely useful insights into how specific databases, queries, transactions, batches, and stored procedures perform



- Many analysts believe that SQL Profiler cannot be run against a production system without severely damaging performance
- > This need not be true!
- Lightweight Profiler templates or trace T-SQL routines can be used to gather very specific and inexpensive information regularly



- SQL Trace output can be imported into a SQL Server database for fast and easy analysis
- Once specific queries or stored procedures have been identified as offenders, additional data can be gathered for just those entities



#### **References**

- > Kalen Delaney, Inside Microsoft SQL Server 2000
- > Mark Friedman and Odysseas Pentakalos, Windows 2000 Performance Guide
- > Microsoft SQL Server 2000 Books Online


## References

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